

Question
Papers of
Principles of
Management
course of
B.C.A.

Programme of
C.C.S.U. Meerut

Namaste readers. How are you?

This PDF (Portable Document Format) format file contains question papers of external examinations of principles of management course of first semester of B.C.A. programme of Chaudhary Charan Singh University (C.C.S.U.), Meerut (India) of the years 2016, 2017, 2018, 2019 and 2020.

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N

(21216)

BCA- I Sem.

Roll No.

18003

B. C. A. Examination, Dec. 2016

Principles of Management

(BCA-104)

(New Course)

Time : Three Hours]

[Maximum Marks : 75

Note: Attempt questions from all Sections as per instructions.

Section-A

(Very Short Answer Questions)

Answer all the *five* questions. Each question carries 3 marks. Very short answer is required not exceeding 75 words. $3 \times 5 = 15$

1. Differentiate between centralization and decentralization.
2. What are the barriers to effective communication?
3. How does environment affect organizational change?
4. Explain any two business strategies.
5. What are the various leadership styles?

(2)

Section-B

(Short Answer Questions)

Answer any *two* questions out of the following three questions. Each question carries $7\frac{1}{2}$ marks. Short answer is required not exceeding 200 words. $7\frac{1}{2} \times 2 = 15$

6. What do you understand by 'Management by Objectives'?
7. What is the role of controlling in an organization?
8. What are the skills required by manager at different levels?

Section-C

(Detailed Answer Questions)

Answer any *three* questions out of the following five questions. Each question carries 15 marks. Answer is required in detail. $15 \times 3 = 45$

9. Critically analyze the 'Hierarchy of Needs' theory.
10. What is the need for delegation of authority? What difficulties may arise in delegation?
11. What do you understand by the term 'strategy'? How are companies changing their strategies to compete in new business environment?
12. Explain the need and importance of coordination in an organization.
13. How can change be successfully managed in an organization? Explain with the help of any suitable model.

N

(Printed Pages 4)

(201217)

Roll No.

B.C.A. – I Sem.

18003

B.C.A. Examination, Dec.-2017

Principles of Management

(BCA-104)

(New Course)

Time : Three Hours]

[Maximum Marks : 75

Note : Attempt questions from **all** sections as per instructions.

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Section-A

(Very Short Answer Questions)

Note : Attempt all the **five** questions. Each question carries 3 marks. Very short answer is required not exceeding 75 words.

3×5=15

1. What are the features of TQM?

P.T.O.

2. What are the essential qualities of a Leader.
3. State the features of motivation.
4. What is MBO?
5. What are different types of Plan?

Section-B

(Short Answer Questions)

Note : Attempt any **two** questions out of the following three questions. Each question carries $7\frac{1}{2}$ marks. Short answer is required not exceeding 200 words. $7\frac{1}{2} \times 2 = 15$

6. Discuss the contribution of "Hawthorn Experiments" in the development of managerial thinking.
7. Write short note on span of control.
8. What are the factors affecting decision making process.

Section-C

(Detailed Answer Questions)

Note : Attempt any **three** questions out of the following five questions. Each question carries 15 marks. Answer is required in detail. $15 \times 3 = 45$

9. Define ethics and social responsibility of Business. What are different tools of ethics.
10. "Planning without control is meaningless" and "control without planning is a waste" Discuss.
11. What do you mean by levels of management? Briefly describe the different levels of management.
12. Explain the role of different strategies.

13. Discuss the condition of need for change in organization. Also discuss the alternative change techniques.



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(21218)
BCA-I Sem.

Roll No.

(2)

18003

B. C. A. Examination, Dec. 2018

Principles of Management

(BCA-104)

(New Course)

Time : Three Hours]

[Maximum Marks : 75

Note : Attempt questions from all Sections as per instructions.

Section-A

(Very Short Answer Questions)

Answer all the *five* questions. Each question carries

3 marks. Very short answer is required not exceeding

75 words.

$3 \times 5 = 15$

1. What are the social responsibilities of business?

Section-B

(Short Answer Questions)

Answer any *two* questions out of the following three questions. Each question carries $7\frac{1}{2}$ marks. Short answer is required not exceeding 200 words. $7\frac{1}{2} \times 2 = 15$

2. What is 'Organization Chart' ?

3. Explain the concept of management of change.

4. What are different managerial skills ?

5. Write the steps of controlling.

6. Define strategy. Explain its meaning.

7. Define stress. Explain the concepts of stress management.

18003

(3)

8. Distinguish between authority and responsibility.

(4)

13. Describe the process of strategy formulation.

Section-C

(Detailed Answer Questions)

Answer any *three* questions out of the following five questions. Each question carries 15 marks. Answer is required in detail. $15 \times 3 = 45$

9. What do you understand by leadership ? Examine the different styles of leadership and their importance.

10. Explain system approach of modern management theory.

11. Explain the various causes of resistance to change.

12. Describe the concepts of total quality management.
What are the emerging issues and challenges in quality management ?

A

(21119)

B.C.A.-I Sem.

Printed Pages : 3

Roll No. /

(2)

18003

B.C.A. Examination, November-2019

PRINCIPLES OF MANAGEMENT

(BCA-104)

Time : Three Hours]

[Maximum Marks : 75

Note : Attempt questions from **all** sections as per instructions.

Section-A

(Very Short Answer Questions)

Note : Attempt all the **five** questions. Each question carries 3 marks. Very short answer is required not exceeding 75 words. $5 \times 3 = 15$

1. What do you mean by "Management is a process"?
2. Discuss the concept of "gang plank".
3. Write short note on Managerial grid.
4. Distinguish between Coordination and Cooperation.
5. What is the concept of "Linking Pin"?

18003

[P.T.O.]

Section-B

(Short Answer Questions)

Note : Attempt any **two** questions out of the following three questions. Short answer is required not exceeding 200 words. $2 \times 7.5 = 15$

6. Discuss, "Esprit de Corps".
7. Write short note on Scientific Management.
8. What do you mean by the Line organization, its features and its merits and demerits?

Section-C

(Detailed Answer Questions)

Note : Attempt any **three** questions out of the following five questions. $3 \times 15 = 45$

9. What do you mean by managerial role? Discuss the different roles that managers play in an organization.
10. Explain System Approach of Modern Management Theory.

(3)

12. What do you mean by centralization and decentralization ?
13. Write short note on :
 - (a) Strategic Planning
 - (b) Policies
 - (c) Bounded Rationality



D

(Printed Pages 3)

(20321)

Roll No.

B.C.A.-I Sem.

18003

B.C.A. Examination, Dec.-2020

PRINCIPLES OF MANAGEMENT

(BCA-104)

Time : Three Hours]

[Maximum Marks : 75

Note : Attempt questions from **all** sections
as per instructions.

Section-A

Note : Attempt all the **five** questions. Each
question carries 3 marks. Very Short
answer is required not exceeding 75
words. $3 \times 5 = 15$

1. What is MBO?
2. What are the various leadership styles?
3. State the features of motivation.

P.T.O.

4. What are different types of plan?
5. Write the steps of Controlling?

Section-B

Note : Attempt any **two** questions out of the following three questions. Each question carries $7\frac{1}{2}$ marks. Short answer is required not exceeding 200 words.

$$7\frac{1}{2} \times 2 = 15$$

6. What are the skills required by manager at different levels?
7. Define stress. Explain the concept of stress management.
8. Distinguish between authority and responsibilities.

Section-C

Note : Attempt any **three** questions out of the following **five** questions. Each

question carries 15 marks. Answer is required in detail. $15 \times 3 = 45$

9. Define ethics and social responsibilities of business. What are different tools of ethics?
10. What do you mean by strategy? How are companies changing their strategies to compete in new business environment?
11. "Planning without control is meaningless" and "Control without planning is a waste". Discuss.
12. Explain system approach of modern management theory.
13. What are the different roles of a manager in an organisation?